



PLAY SAFE, STAY SAFE

Changes to be implemented from Thursday 31st December

GOLF COURSE

Play is permitted for individual play or in Two-Balls

PAR 3

Play is permitted for individual play alone or with one other person. Three-ball and four-ball play is only permitted for people within the same household/bubble.

Tee booking will be available 7 days in advance

Course inspection will take place each day to determine if course is playable and course rotation
Registration prior to use is required

Social distancing must be maintained at all times.

Face coverings must be worn inside the clubhouse and at the Range until in your own bay

Hand sanitising should take place at entrance to buildings and sanitiser will be available throughout the
facilities

All users are advised to use NHS COVID-19 Track and Trace App to register their arrival on site

Anyone displaying any signs of COVID-19, or is required to be in isolation or quarantine by recommendation from the Government should not be on site.

MATFEN GUIDANCE

Face coverings are to be worn by all users within The Keepers and Academy until individuals are in their own bay or are outside

All staff and PGA professionals will wear masks at all times unless they are behind a safety screen
Social distancing "one club length" must be kept at all times

Tee time intervals will be every 8 minutes on the main course and 10 minutes on the Par 3 course

Rule of Six, permitting fourball play without restriction on number of households

Toilet facilities will be open

All users are required to register on arrival

Players are asked to arrive no earlier than 15 minutes prior to their tee time or lesson and leave the site promptly

Golf Shop is closed and will only be available for registration or click and collect of items

Only 2 customers are permitted in the Golf Shop or Academy Reception at any one time

Hire trolleys and clubs are available and will be sanitised between use

Club fittings are available upon prebooking with Golf Pro's

Practice chipping/putting green adjacent to river is open to all golfers prior to play

Practice green at the Academy is open for Members Only – Non-members are only permitted when accompanied by a professional during a lesson – registration prior to use is required

Practice nets are open to all golfers

Players are not to go to the first tee until the group in front has moved on

Players must begin at their designated start time from the first hole of their booked course

Bunker rakes removed

Main course - Flags to remain in hole but must not be touched (holes have been adapted to help with ball retrieval)

Par 3 – Flags have been removed

On course Bins have been removed – all litter is to be taken home

Trolley Shed is open – members must sanitise hands prior to use

Locker Room to remain closed

No competitions – social golf only

No use of the facilities is permitted outside of our opening times

UPDATED OPENING TIMES

Subject to change

4th to 17th January

**GOLF SHOP
(RECEPTION & CLICK & COLLECT ONLY)**

M-S 8.30am-3pm

ACADEMY RECEPTION, PAR 3 & RANGE

M,W,F: 9am-8pm (last balls 7.30pm)

T,Th,S&S: 9am-4pm (last balls 3.30pm)

KEEPERS HATCH

M-S: 9am – 2pm

**ACADEMY
RECEPTION**

Only two customers allowed at any one time

Face coverings must be worn at all times

No congregation is permitted

Toilets are open to all users

Food to Go

Golf Items Click & Collect only

RANGE

Face coverings must be worn and can only be removed when an individual is in their bay

Players will be assigned their own bay, basket and tee on arrival following registration – these will be returned by individuals following use and will be sanitised by our team

Individuals will vend the ball machine but must sanitise their hands prior to use

Only one use of the range ball machine per person (100 balls) during busy periods

Only one person per bay is permitted to allow safe access and social distancing – During lessons coaching bays will have 1 person and 1 PGA professional.

No standing or waiting is permitted behind the bays to enable safe social distancing for all users

10 Indoor Bays - 8 available for individuals and 2 available for PGA coaching

4 Outdoor Bays - available for individuals or coaching

Hire & Demo club use will be documented

Balls are disinfected following washing and additional spray is available for individual use

PAR 3

Players must register prior to play

Tee times must be followed to ensure safe distancing

Play is permitted for individual play alone or with one other person. Three-ball and four-ball play is only permitted for people within the same household/bubble.

Social distancing must be maintained

Flags have been removed

PRACTICE GREEN

Members must register prior to use

Members only area unless accompanied with a PGA Professional during a lesson

Maximum of 4 players permitted at any one time

COACHING

Individual lessons only unless from same household (maximum total group size including Pro is 6) this is strictly same household and is not bubbles or any other group format.

Family group lessons must take place on AstroTurf area.

No organised Group Lessons are permitted for Adults or Juniors

Golf Pro's will be available to teach and will adhere to Government rules, guidelines provided by PGA & Matfen Hall policies and procedures

Face coverings will be worn by professionals during all lessons

Lessons can be booked directly with Pro's or via Matfen Golf team

Updated 31.12.20

Daily Coaching Log will be provided by Pro's to ensure Track and Trace
Golf Pro's will communicate details of policies and procedures to all users prior to lessons
Any parents or guests of players participating are required to wait in their car if they are not participating in
an activity on site
Teaching Room will be not be available

GROUP LESSONS

Organised Group lessons are not permitted.
Family lessons from the same household for maximum of 6 people including Pro is permitted. Strictly the
same household and not bubbles.
Family group lessons must take place on AstroTurf area.

KEEPERS

HATCH

Hatch will be open with a limited take away food and beverage menu
Bar area will remain closed
Social distancing must be maintained

CLUBHOUSE

Face coverings to be worn at all times
No congregation permitted
Toilets - Open to all users
Entrance – Open to all users

GOLF SHOP

Maximum of two customers at any time
Shop Items are only available via Click and Collect

GOLF COURSE

Play is permitted for individual play or in Two-Balls.
Players must register prior to play
Tee times must be followed to ensure safe distancing
Course rotation assigned must be followed
Social distancing must be maintained
Flags must not be touched
No exchange of scorecards

Air Blower – not available for cleaning of trolleys
Practice Nets – Open to all
Trolley Shed – Open to members

Our Play Safe, Stay Safe document and policies will be updated following any additional Government rules
or England Golf guidance.

Please contact our Golf Team golf@mattenhall.com or Tel: 01661 886400 if you have any questions